



CARING BEYOND BELIEF

Appreciation for Our Volunteers

In June, Catholic Charities of Delaware, Otsego, and Schoharie Counties will have our Annual Dinner to celebrate the work we have done over the past year. We will celebrate the blessings we receive from our staff and volunteers. Volunteer appreciation is officially in April so this time of year always has me reflecting on all that the volunteers give each year.

Catholic Charities of Delaware, Otsego, and Schoharie Counties serves three rural counties with a physical office location in each of the three counties. The territory covered by our agency is expansive extending from the Adirondacks to the border of Pennsylvania. The programs offered by the agency are essential to our communities, yet many are underfunded or unfunded. Underfunded means that we cannot make the ends meet. Unfunded means there is not a government contract or grant funding to pay for the program.

Our staff is relatively small for the amount of territory we cover. There are approximately 40 full time staff and 30+ seasonal staff to provide various programs. Programs offered include a domestic violence program, emergency assistance programs and food pantries, a summer lunch program, seasonal warming shelters, housing assistance programs, services to provide support for child care programs, a Child Advocacy Center, child and family support programs, aging life services, a dispute resolution program, alternatives to incarceration, counseling, a thrift shop, and we participate in the 1115 Waiver Program. In all, we offer over 40 different programs within the departments.

Our staff are knowledgeable service oriented people. Seeing a client in need of a service that they can provide allows them the space to show their best selves. I am grateful for all that they do. That said, we are not able to hire the number of staff we actually need to do all of the work that needs to be done. In addition to the programs, there are the everyday things that come up like moving furniture, maintenance and repair of buildings, etc. We must count on the generosity and compassion of volunteers. The volunteers have a heart to serve Catholic Charities that includes compassion and empathy for the clients and the staff.

In 2025, Catholic Charities of Delaware, Otsego, and Schoharie Counties served 12,650 people in our programs. We have 104 volunteers throughout our programs, and are on track to have 13 Board Members in July and have several organizations that volunteer with us in the Food Pantry. All together, our volunteers provided over 5,000 hours of services to our agency and programs. That is an amazing outpouring of love for their neighbors! We feel very fortunate to have the people who we have helping with things like moving, food deliveries, organization in the thrift shop, making and serving summer lunches in the community, providing intakes with clients who are in need of emergency assistance, filing, cleaning, building counters and ramps, driving people to appointments, mediating conflicts, fundraising, going to meetings, attending trainings, and the list goes on and on. Not to mention many of these individuals support the agency financially as well. It is truly a blessing to have so much support from the community. We are grateful beyond words for what they contribute.

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Catholic Charities is proud to say that we are able to help the surrounding communities in multiple areas of focus. We offer a variety of programs and services that meet the needs of the poor and vulnerable.

As an agency we appreciate the commitment and support of our volunteers.

35 volunteers donated 1,389 hours to the Food Pantries in Schoharie & Delaware pantries

6 volunteers donated 164.25 hours to the Caring Connections Program.

21 volunteers donated 337.75 hours provided office help, moving & maintenance

21 volunteer mediators donated 206.75 hours to the Dispute Resolution Center.

28 volunteers donated 971 hours to the Thrift Shop.

5 volunteers donated 46 hours to the Domestic Violence Program.

23 volunteers donated 114.25 hours preparing and serving lunches to children in the Summer Food

25 volunteers donated 1,506.75 hours to Aging Life Services in Delaware, Otsego & Schoharie Co.

10 Board Members donated approximately 521.25 hours.

3 volunteer donated 4 hours to fundraising efforts

In all, 182 volunteers donated 5563.25 hours to Catholic Charities service programs in 2025.



In 2025 Catholic Charities of Delaware, Otsego, and Schoharie Counties was able to serve approximately 12,650 individuals in various programs that we offer:

- **43** individuals participated in the Alternatives to Incarceration Program (ATI).
- **96** children were served through the Child Advocacy Center
- **136** individuals attended a Victims Impact Panel (VIP) presentation.
- **394** individuals were served through the Domestic Violence Program, including **37** individuals who were housed in our **9** bed residential safe house.
- **708** individuals received an emergency supply of food from our Food Pantry in Cobleskill.
- **495** individuals received an emergency supply of food from our Food Pantry in Sidney.
- **22** legally Exempt Child Care Providers enrolled.
- **5716** completed transactions in our Thrift Shop in Cobleskill.
- **196** mediations, conciliations and facilitations were conducted by the Dispute Resolution Center in areas such as custody/visitation, divorce, special education, small claims, and agricultural mediation. The Dispute Resolution Center served **909** individuals.
- **61** individuals were provided with counseling and mental health services through the Clinical Support Services Program.
- **1340** adults, children and seniors were helped through our Caring Connections Program.
 - Caring Connections assisted **687** individuals with their transportation needs; **523** individuals with their utility needs; **62** individuals with their housing needs; **68** with food needs.
- **47** individuals served through the Family Support Services Program.
- **159** individuals sought temporary shelter in Schoharie & Otsego County Warming Stations over cold winter months.
- **1717** lunches were served to children and adults through the Summer Food Service Program.
- **11** day care providers participated in the Child and Adult Care Food Program, receiving **\$73,041.87** in reimbursement for **39,092** nutritious meals served to children in child care.
- **655** individuals were served through the Nutrition Outreach and Education Program.
- **162** individuals were served through our housing programs in Otsego and Schoharie Counties.



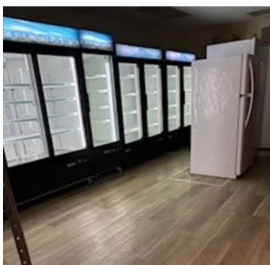
19 Easter Baskets were donated to the families that we serve through our programs in Schoharie County



Our Volunteer Coordinator, Jenn, at the Health and Wellnenss event held at the Gathering Place in Oneonta



Our Child Care team visited the Bugbee Children's Center and provided Dental Hygiene kits and lessons to children at the center. Each child received a packet containing age appropriate dental care tools.



A delivery of refrigerators and freezers for the the Richmonville and Sidney Food Pantry's



Janine from our Child Advocacy Center tabling for Child Abuse Prevention Month.

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Cobleskill, NY
Permit No. 6

COMING SOON!



**Summer Food
Service Program**
July - August
Oneonta, NY
Our Summer Food Service
Program will be transitioning
to grab-and-go lunches at a
new location!
Details to Follow!



JOIN OUR GIVING DAY!

Support us and give back on September 19, 2025

For more information, go to GIVEMV.ORG

Save the date: Mohawk
Valley Gives is September
18th! You can be part of the
celebration by giving to
your favorite nonprofit! Join
our "Giving Day"!
Visit www.givemv.org to find
out more

